Deli Clerk/Cashier- Hamtramck, MI Location Job Types: Full Time, Part Time, Seasonal Hours of Operation for Employees 7:30-6:30 Monday-Friday 7:30-5:30 Saturday 9:30-4:30 Sunday

## Position Summary:

Seeking individuals who can deliver pleasant & efficient customer service. Applicants must have positive people skills, self-motivation and support team goals in a very active & fun team environment. Prior food service is a plus. Employee benefit package with health care available. Flexibility in scheduling, open to working shifts for school schedules.

Weekend schedules are rotated. Hours may fluctuate due to seasonal hours up to full time hours. Overtime hours are offered. Seasonal opportunities are available.

## Skills/job responsibilities:

- Develop and maintain positive working relationships with others and support team to reach common goals.
- Answering incoming calls and directs calls. Speak with others using clear and professional language. Take phone orders for in store pick ups, wholesale accounts and shipping orders.
- Assist at retail deli counter: Cuts and slices meats and cheeses for customers, provide knowledge on products, assist customers with Pierogi and Kielbasa.
- Fulfill customer orders and requests.
- Practice safe food handling procedures.
- Ensure that the product cases and shelves are full, neat, clean and attractively merchandised.
- Safely clean slicers and other equipment throughout the day.
- Sweep, mop, clean glass, remove trash and maintain sanitation.
- Monitor product levels in coolers and communicate product levels to team leaders and supervisors.
- Assist in completing shift checklist with team members.
- Help price and label incoming merchandise for store floor.
- Stock and maintain store front, samples, and counters.
- Assist in packaging of bulk items and occasional packaging room overflow items.
- Assists in receiving daily deliveries.
- Respond to customer complaints and comments.
- Ensure adherence to quality expectations and standards.

## Special Considerations:

- Ability to lift up to 50 lbs.
- Working conditions include a fast-paced retail environment that involves long intervals of standing, crouching and reaching while moving product. This job includes moderate exposure to cold temperatures while performing some tasks.
- Mathematical Skills: Basic.
- Equipment used: Knife; Slicer; Cheese shredder; Scale; Calculator; Cash Register;

While the above description encompasses the majority of the responsibilities required of the position, at any time the Management may request that an employee perform reasonable additional duties, which may be required for the safe and smooth operation of the store.